

RAPID CO LOGISTICS

PRIVACY POLICY

At **Rapid Co Logistics**, we respect your privacy and are committed to keeping your personal, account, payment, and shipping information **confidential and secure**.

1. Information We Collect

We may collect:

- Your name and contact information
- Address and customer/mailbox number
- Government-issued identification, where required
- Package, tracking, invoice, and customs information
- Payment and transaction information
- Information provided when you contact us or use our services

2. How We Use Your Information

Your information is used only for legitimate business purposes, including:

- Processing and delivering your packages
- Managing your customer account
- Processing payments
- Customs clearance and shipping requirements
- Communicating with you about your shipments or account
- Preventing fraud, theft, and unauthorized activity
- Complying with applicable laws and government requirements

3. CUSTOMER CONFIDENTIALITY

Your information is private and confidential.

Rapid Co Logistics is committed to protecting the confidentiality of every customer's personal and shipping information. **We do not sell, rent, trade, or intentionally disclose customer information to unauthorized individuals or businesses.**

Customer information is accessed only by authorized persons who require the information to perform their duties or provide our services.

We will not disclose your personal or shipping information to friends, family members, other customers, merchants, or unrelated third parties simply because they request it.

Information may only be disclosed where it is **necessary to provide our services, authorized by you, or required or permitted by law**. This may include customs authorities, government agencies, payment providers, delivery partners, or other service providers directly involved in processing your shipment.

We treat your personal information, shipment details, invoices, identification documents, payment information, and account information as confidential and take reasonable measures to prevent unauthorized access, use, or disclosure.

4. Protecting Your Information

We take reasonable administrative, technical, and physical measures to protect customer information against unauthorized access, loss, misuse, alteration, or disclosure.

Access to customer information is restricted to authorized personnel who need it for legitimate business purposes.

5. Your Responsibility

Customers are responsible for keeping their passwords and account information secure and should notify us immediately of any suspected unauthorized access.

6. Retention of Information

We retain customer information only for as long as reasonably necessary to provide our services, maintain business records, meet customs or legal requirements, resolve disputes, and protect our customers and business.

7. Changes to This Policy

Rapid Co Logistics may update this Privacy Policy when necessary. Any changes will be posted with an updated effective date.